

# FIRST QUARTER 2021

April 22, 2021



### FORWARD LOOKING STATEMENTS

Information in this presentation may contain "forward-looking statements" within the Private Securities Litigation Reform Act of 1995. These statements generally relate to our financial condition, results of operations, plans, objectives, future performance or business and usually can be identified by the use of forward-looking terminology such as "may," "will," "would," "should," "could," "expect," "anticipate," "estimate," "believe," "plan," "intend," "project," "goals," "outlook," or "continue," or the negative thereof or other variations thereof or comparable terminology. These statements represent our judgment concerning the future and are subject to business, economic and other risks and uncertainties, both known and unknown. These statements are based on current expectations, estimates and projections about our business, management's beliefs and assumptions made by management. These statements are not guarantees of our future performance and involve certain risks and uncertainties, which are difficult to predict. Therefore, actual outcomes and results may differ materially from what is expressed or forward-looking terminology from what is expressed or forward-looking terminology in the forward looking terminology from what is expressed or forward-looking terminology for materially from what is expressed or forward-looking terminology. expressed or forecasted in the forward-looking statements. These risks, uncertainties and assumptions include, without limitation:

- deterioration in the financial condition of borrowers resulting in significant increases in our loan and lease losses and provisions for those losses and other adverse impacts to results of operations and financial condition; changes in SBA rules, regulations and loan products, including specifically the Section 7(a) program, changes in SBA standard operating procedures or changes to Live Oak Banking
- Company's status as an SBA Preferred Lender;

- Company's status as an SBA Preferred Lenger; changes in rules, regulations or procedures for other government loan programs, including those of the United States Department of Agriculture; changes in interest rates that affect the level and composition of deposits, loan demand and the values of loan collateral, securities, and interest sensitive assets and liabilities; the failure of assumptions underlying the establishment of reserves for possible loan and lease losses; changes in loan underwriting, credit review or loss reserve policies associated with economic conditions, examination conclusions, or regulatory developments; the potential impacts of the Coronavirus Disease 2019 (COVID-19) pandemic on trade (including supply chains and export levels), travel, employee productivity and other economic activities that may have a destabilizing and negative effect on financial markets, economic activity and customer behavior; a reduction in or the termination of our ability to use the technology-based platform that is critical to the success of our business model or to develop a next-generation banking platform, including a failure in or a breach of our operational or security systems or those of its third party service providers; changes in financial market conditions, extension which we conduct operations, including reductions in rates of business formation and growth
- changes in financial market conditions, either internationally, nationally or locally in areas in which we conduct operations, including reductions in rates of business formation and growth, demand for our products and services, commercial and residential real estate development and prices, premiums paid in the secondary market for the sale of loans, and valuation of servicing rights;

- changes in accounting principles, policies, and guidelines applicable to bank holding companies and banking; fluctuations in markets for equity, fixed-income, commercial paper and other securities, which could affect availability, market liquidity levels, and pricing; the effects of competition from other commercial banks, non-bank lenders, consumer finance companies, credit unions, securities brokerage firms, insurance companies, money market and mutual funds, and other financial institutions operating in our market area and elsewhere, including institutions operating regionally, nationally and internationally, together with such competitors offering banking products and services by mail, telephone and the Internet;
- our ability to attract and retain key personnel; changes in governmental monetary and fiscal policies as well as other legislative and regulatory changes, including with respect to SBA or USDA lending programs and investment tax credits:
- changes in political and economic conditions, including as a result of the 2020 federal elections;

- the impact of heightened regulatory scrutiny of financial products and services, primarily led by the Consumer Financial Protection Bureau and various state agencies; our ability to comply with any requirements imposed on us by our regulators, and the potential negative consequences that may result; operational, compliance and other factors, including conditions in local areas in which we conduct business such as inclement weather or a reduction in the availability of services or products for which loan proceeds will be used, that could prevent or delay closing and funding loans before they can be sold in the secondary market;
- the effect of any mergers, acquisitions or other transactions, to which we may from time to time be a party, including management's ability to successfully integrate any businesses that we acquire;
- other risk factors listed from time to time in reports that we file with the SEC, including in our Annual Report on Form 10-K: and
- our success at managing the risks involved in the foregoing.

Given these risks, uncertainties and other factors, you should not place undue reliance on these forward-looking statements. Moreover, these forward-looking statements speak only as of the date they are made and based only on information actually known to us at the time. We undertake no obligation to update publicly any forward-looking statements, whether as a result of new information, future events or otherwise. Except as otherwise disclosed, forward-looking statements do not reflect: (i) the effect of any acquisitions, divestitures or similar transactions that have not been previously disclosed; (ii) any changes in laws, regulations or regulatory interpretations; or (iii) any change in current dividend or repurchase strategies, in each case after the date as of which such statements are made.





### AGENDA

- 1. Kel Landis
- 2. Safety and Soundness
- 3. Earnings & Growth
- 4. Technology Investments and Canapi Progress
- 5. Bank Performance
- 6. ESG Update



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# **Q1 2021 PERFORMANCE**

### As reported

#### Live Oak Bancshares, Inc.

### (\$ in thousands, except per share data)

		<u>Q1 2020</u>	<u>Q2 2020</u>	<u>Q3 2020</u>	<u>Q4 2020</u>	<u>Q1 2021</u>
Net Interest Income	\$	40,161	\$ 40,898	\$ 51,363	\$ 62,301	\$ 69,950
Provision for (Recovery of) Loan and Lease Credit Losse	ę	11,792	9,958	10,274	8,634	(873)
Noninterest Income		5,742	22,411	47,044	10,803	31,057
Noninterest Expense		49,491	48,100	42,650	52,435	58,272
Income (Loss) before Taxes		(15,380)	5,251	45,483	12,035	43,608
Net Income (Loss)		(7,602)	3,777	33,780	29,588	39,427
Diluted Earnings (Loss) per Share	\$	(0.19)	\$ 0.09	\$ 0.81	\$ 0.68	\$ 0.88
Total Assets	\$	5,273,569	\$ 8,209,154	\$ 8,093,381	\$ 7,872,303	\$ 8,417,875
Total HFS and HFI Loans and Leases		3,813,455	5,626,624	6,227,294	6,320,400	6,533,495
Allowance for Credit Losses on Loans and Leases		(35,906)	(44,083)	(44,210)	(52,306)	(52,417)
All Other Assets		1,496,020	2,626,613	1,910,297	1,604,209	1,936,797
Total Liabilities		4,739,797	7,660,719	7,509,217	7,304,453	7,827,515
Total Deposits		4,639,401	5,873,292	5,706,044	5,712,828	6,316,004
Total Borrowings		50,012	1,721,029	1,747,083	1,542,093	1,465,961
All Other Liabilities		50,384	66,398	56,090	49,532	45,550
Total Shareholders' Equity		533,772	548,435	584,164	567,850	590,360



### SITE VISITS

					1		
\$ in millions Vertical	HFI Unguaranteed <sup>1</sup>	No. of Site Visits YTD April 2021	Site Visits YTD April 2021	% Visited (by \$)	No. of Site Visits Q4 2020 + YTD April 2021	Site Visits Q4 2020 + YTD April 2021	% Visited (by \$)
Hotel	\$112.9	16	\$63.1	55.9%	25	\$107.7	95.4%
WCB	112.2	20	29.9	26.6%	35	40.7	36.3%
Education Services	98.8	10	11.7	11.8%	15	14.5	14.7%
FEC	54.6	12	15.3	28.0%	26	34.5	63.2%
Fitness Centers	32.3	7	2.0	6.2%	14	4.3	13.3%
Quick Service Restaurants	23.1	3	1.4	6.1%	6	3.9	16.9%
Total	\$433.9	68	\$123.4	28.4%	121	\$205.6	47.4%

1.) At amortized cost (inclusive of loans and leases at fair value and historical cost)



# FIRST QUARTER COMPARISONS

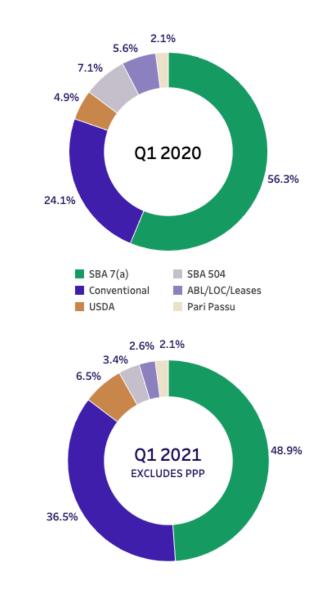
### **Growth & Diversification**



34% Growth

Q1 2020 to Q1 2021 \$500.6 million to \$672.4 million Originations excluding PPP ~**\$280** million

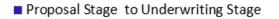
Month-to-Date April 21, 2021 Originations excluding PPP





### **ROBUST PIPELINE GROWTH**





Credit Stage to Closing Stage



March 2021 vs March 2020 Pipeline from Proposal Stage through Underwriting Stage



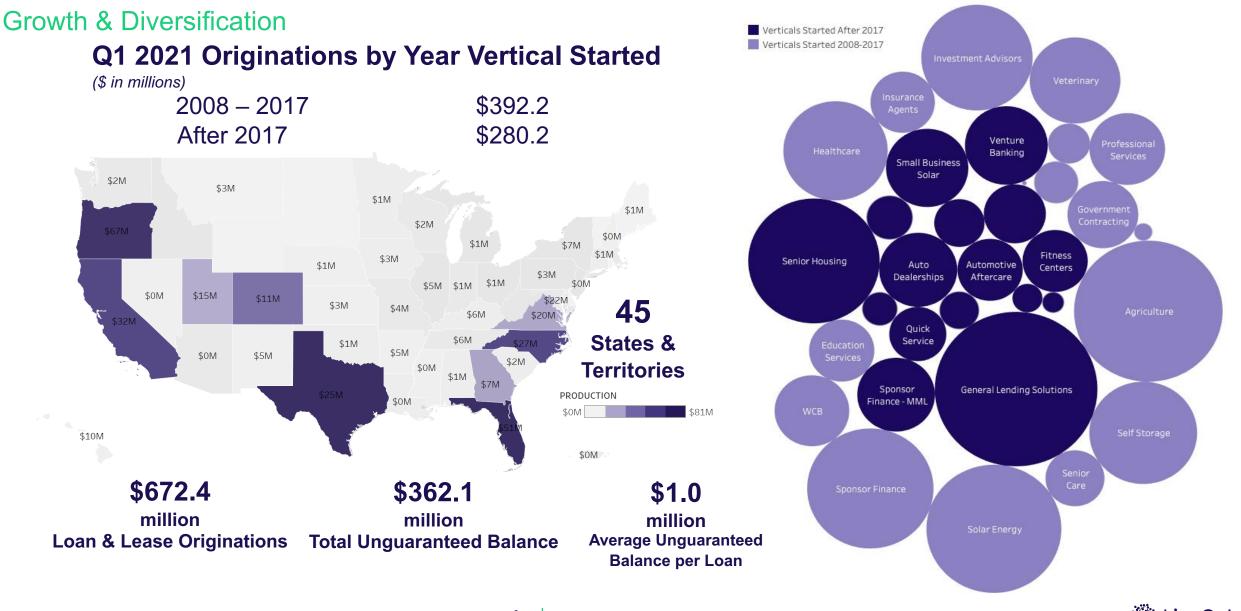
March 2021 vs March 2020 Pipeline from Credit Stage through Closing Stage

Mar 2020 Jun 2020 Sep 2020 Dec 2020 Mar 2021
1.) Graph is a proportional illustration of total pipeline as of the end of each period presented. Pipeline trends do not necessarily translate into loan and lease originations.

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# **Q1 DIVERSIFIED LOAN & LEASE ORIGINATIONS**



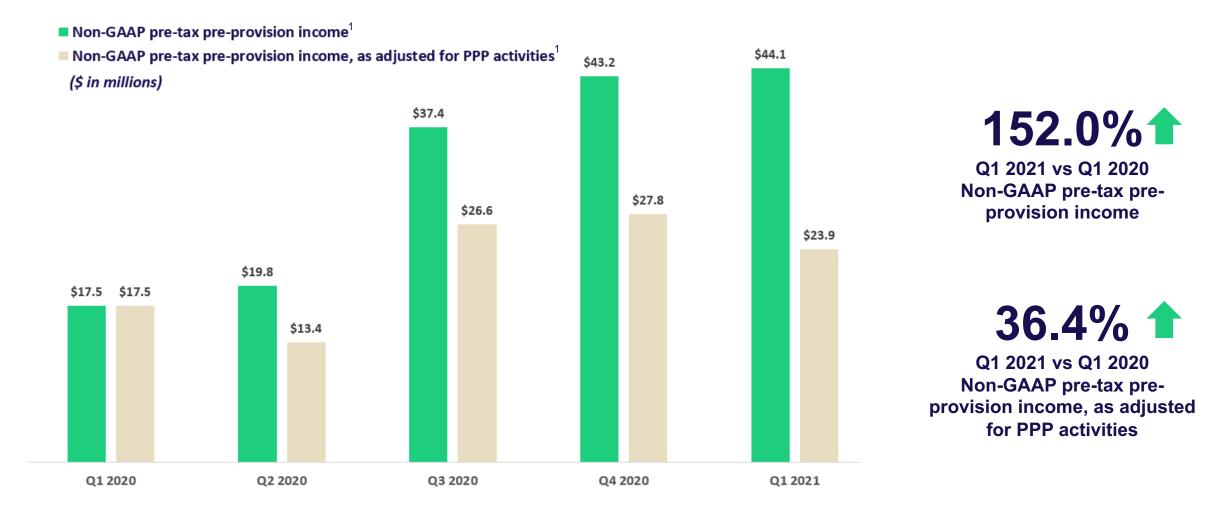
# **TECHNOLOGY INVESTMENTS**

\$ in millions	Finxact <sup>™</sup>	Payrailz		🛆 savana	Greenlight	APITURE
Live Oak Cash Investment	\$13.4	\$2.1	\$2.2	\$1.5	\$5.0	\$0.0
Live Oak Carrying Value	\$6.0	\$0.0	\$2.9	\$1.5	\$22.4	\$53.9
Estimated Implied Value <sup>1</sup> of Shares	\$41.8	\$13.9	\$4.4	\$1.4	\$38.2	\$68.3
Owned by Live Oak vs. Q4 2020	\$28.9	\$13.9	\$4.4	\$1.4	\$38.2	\$68.3
\$24.2	•	86.7		\$168.	0	\$81.3
Investment	Total Car	rying Valu	e Estin	nated Impli vs. Q4 2020 of		Difference vs. Q4 2020 of \$73.6

1.) Implied value based on most recent transaction data and not necessarily indicative of future value



### **NON-GAAP PRE-TAX PRE-PROVISION INCOME**



1.) See Appendix for reconciliation of reported balances to non-GAAP items



# PERFORMANCE



# **OUR FOCUS REMAINS CONSISTENT**









#### KEEPING OUR CUSTOMERS CLOSE

SAFETY & WELL-BEING OF OUR EMPLOYEES & COMMUNITIES

Continued Outreach & Engagement

Opportunities as We Emerge from Pandemic

Expanding the Customer Base

Hybrid Remote Work Model

Supporting Business Growth with People and Resources

Continue to Invest in Our Communities

#### SUPPORTING SMALL BUSINESSES

Dedicated to Providing Capital to Small business owners across the country

Responding to Evolving Government Programs (PPP, Forgiveness, 7(a) Enhancements)

Building Future State Product Roadmap DELIVERING TECHNOLOGY & PRODUCTS

Business Savings and CDs Launch

**Checking Pilot Launched** 

Full Deposit Conversion to Finxact Scheduled for Q3



# **Q1 BALANCE SHEET HIGHLIGHTS**

\$ in billions unless otherwise indicated	Q1 2020	Q4 2020	Q1 2021	Change from Prior Quarter	Change from Prior Year
Total Loans and Leases Excluding PPP <sup>1</sup>	\$3.81	\$4.82	\$5.09	5.5% 🕇	33.4% 🕇
Managed Portfolio Excluding PPP <sup>2,1</sup>	\$6.80	\$8.03	\$8.31	3.5% 🕇	22.2% 🕇
Eligible for Sale Guaranteed Loans	\$0.93	\$1.68	\$1.75	3.8% 🕇	87.6% 🕇
Total Assets, As Adjusted to exclude PPP <sup>3</sup>	\$5.27	\$6.36	\$6.94	9.1% 🕇	31.7% 🕇
Total Equity	\$533.8 million	\$567.9 million	\$590.4 million	4.0% 🕇	10.6% 🕇

1.) See Appendix for Reconciliation to items excluding PPP activities 2.) Outstanding balance of sold and serviced loans plus loans and leases held for investment and held for sale less adjustments for PPP activities (See Appendix) 3.) Total Assets as reported less adjustments for PPP activities (See Appendix)

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# **Q1 INCOME STATEMENT HIGHLIGHTS**

\$ in millions	Q1 2020	Q4 2020	Q1 2021	Change from Prior Quarter	Change from Prior Year	
Loan & Lease Originations, excluding PPP	\$501	\$808	\$672	16.8%	34.3%	
Net Interest Income , as adjusted for PPP Activities <sup>1</sup> + Servicing Revenue	\$46.6	\$53.8	\$57.5	7.0% 🕇	23.5%	
Net Gain on Sales of Guaranteed Loans	\$10.3	\$12.8	\$11.5	10.5%	11.0% 🕇	
Non-GAAP Noninterest Expense, as adjusted for PPP Activities <sup>1</sup>	\$49.5	\$48.0	\$53.0	10.3%	7.1%	
Non-GAAP Pre-Tax Pre- Provision Income as adjusted for PPP Activities <sup>1</sup>	\$17.5	\$27.8	\$23.9	14.1%	36.4%	

1.) See Appendix for Reconciliation of non-GAAP items to reported balances

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### **NOTABLE EVENTS – Q1**

Event	Comments	Q1 Financial Impact
The End of Market Price RSUs	398 thousand RSUs vested Final 178 thousand RSUs vested in Q2 2021	Non-interest expense: \$2.6 million Tax benefit: \$4.3 million Equity Impact: \$(9.7) million
Seeking to Reduce Volatility	Discontinued the practice of electing fair value for the unguaranteed retained portion of all new government guaranteed loans sold in the secondary market	Reduces net gain on sale by approximately \$2.7 million Expected to reduce volatility in future periods as the legacy fair value portfolio amortizes.
Another Successful Round of PPP	Originated an additional \$507.8 million of PPP loans Processed forgiveness for \$551.7 million of first draw PPP	PPP Loans: \$1.45 billion at March 31, 2021 PPP Net Interest Income: \$18.9 million
Supporting Renewable Energy through Tax Credit Investment	Returned to the tax equity investing market to support renewable energy activities	Investment: \$3.9 million Noninterest expense: \$3.1 million (investment impairment) Net tax benefit: ~\$4.1 million total in 2021 Estimated Project IRR: >20% over 6 years

# **MARKET PRICE RSUs IMPACT**

	Vested in Q4 2020	Vested in Q1 2021	Vested in April 2021
Restricted Stock Unit Awards	<b>2.5 million</b> \$34 to \$40 per share Market Price Condition	<b>398 thousand</b> \$45 to \$50 per share Market Price Condition	<b>178 thousand</b> \$55 per share Market Price Condition
Net Settlement	1.4 million shares	226 thousand shares	99 thousand shares
Noninterest Expense (NIE) Incurred	\$4.1 million	\$2.6 million	\$2.3 million
Income Tax Benefit upon Vesting	\$22.1 million	\$4.3 million	\$1.5 million
Net Tax Benefit for Related NIE	\$1.2 million	\$0.6 million	\$0.6 million
Book Value Impact*	\$(26.9) million	\$(5.2) million	TBD
Book Value Impact*	\$(26.9) million	\$(5.2) million	

Net impact on book value from awards vesting during Q1 2021 Net impact on tangible book value per share	\$(5.2) million \$(0.19) per share
Tax benefit upon vesting	$\frac{4.3 \text{ million}}{4.3 \text{ million}}$
Net tax benefit for related noninterest expense	0.6 million
Employer payroll tax obligation	(0.4) million
Net settlement of shares vesting	\$(9.7) million
*Q1 2021 Impact to Book Value	

All RSUs with market price conditions have fully vested



### **PPP IMPACT**

(\$ in millions)	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Total Assets, as reported	\$8,209.2	\$8,093.4	\$7,872.3	\$8,417.9
Total Adjustments for PPP Activities <sup>1</sup>	2,625.5	2,218.8	1,510.2	1,475.1
Total Assets, as adjusted				
to exclude PPP Activities	5,583.6	5.874.6	6,362.1	6,942.8

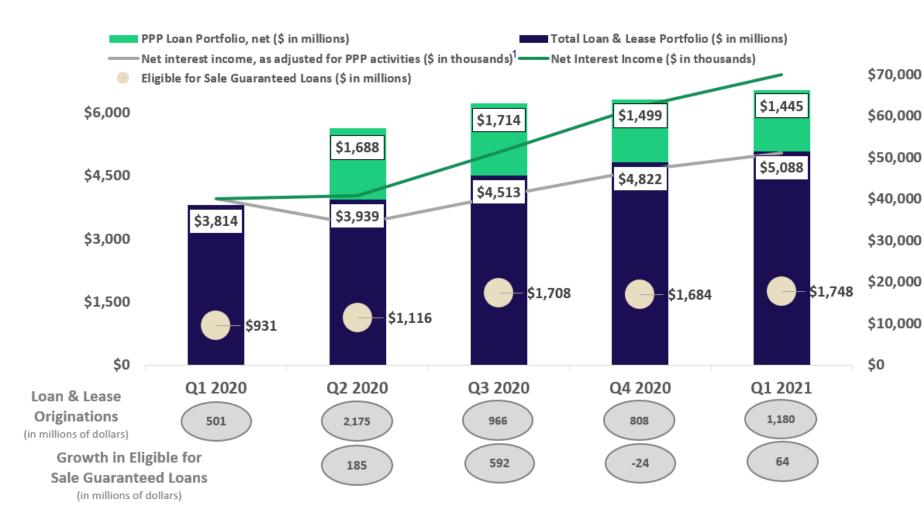
(includes \$20.9 million from Q1 2021 PPP Originations)

(\$ in millions)	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Interest Income and Fees on Loans, as reported	\$62.0	\$70.6	\$79.2	\$85.0
Less Amortization of Net Deferred Fees on PPP Loans <sup>1</sup>	5.4	9.2	13.3	17.2
Less Interest Income on PPP Loans <sup>1</sup>	3.3	4.4	4.3	3.6
Interest Income & Amortization of Net Deferred Fees				
on Loans (excluding PPP)	53.3	57.0	61.6	64.2
Estimated interest expense on funding activity				
to support PPP activities <sup>1</sup>	1.8	2.8	2.4	1.9
Impact of PPP Activities on Net Interest Income	6.9	10.8	15.2	18.9

1.) See Appendix for adjustments for PPP Activities



### **FRANCHISE FUNDAMENTALS**



27% Q1 2021 vs Q1 2020 Net Interest Income, as adjusted for PPP activities

**8%** Q1 2021 vs Q4 2020 Net Interest Income, as adjusted for PPP activities

33%

Q1 2021 vs Q1 2020 Total Loan and Lease Portfolio, excluding PPP

6% 1 Q1 2021 vs Q4 2020 Total Loan and Lease Portfolio, excluding PPP



1.) See Appendix for reconciliation to items excluding PPP activities

# **GUARANTEED LOAN SALES**



\*Excludes the fair value adjustment on exchange-traded interest rate futures contracts

- The secondary market for SBA and USDA loans remains strong
- Discontinuing fair value election for guaranteed loans sold contributed to the gain on sale decline from the prior quarter
- Sale of fixed rate loans in the quarter to manage interest rate risk drove down gain per million
- Reaffirming long term loan sale targets



# **GUARANTEED LOAN SALES**



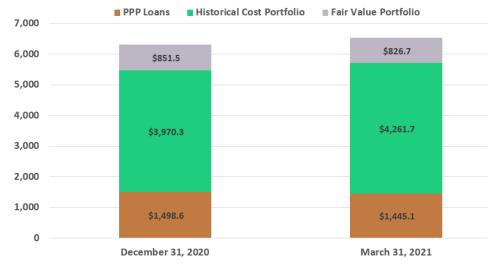
The fair value accounting change reduced gain on sale by ~\$2.7 million or a net gain of ~\$20 thousand per \$1 million sold

Decision to sell ~\$70 million of fixed rate and hybrid rate loans to help manage interest rate risk reduced the net gain per million sold by ~\$20 thousand

### Long Term Sale Targets Remain Consistent

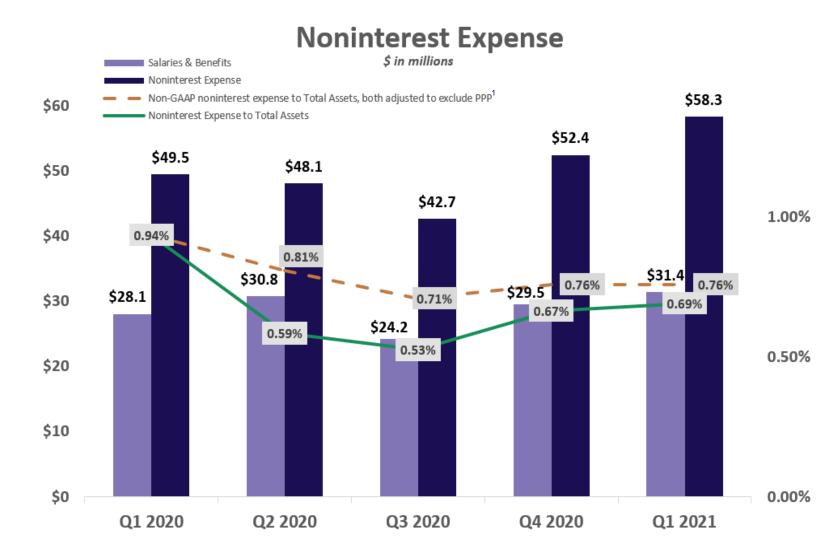
% Sold	Q1 2021	Last 5 Quarters	Target
SBA	46%	33%	35%
USDA	69%	78%	100%

### Loan Portfolio





# **INVESTING IN GROWTH**



\$53.0 million Non-GAAP noninterest expense, as adjusted for PPP activities<sup>1</sup>

### 0.76%

Non-GAAP noninterest expense, as adjusted for PPP activities to Total assets, as adjusted to exclude PPP activities<sup>1</sup>

1.) See Appendix for reconciliation of non-GAAP items to reported balances



# FUNDING MODEL EXCELS IN CURRENT ENVIRONMENT

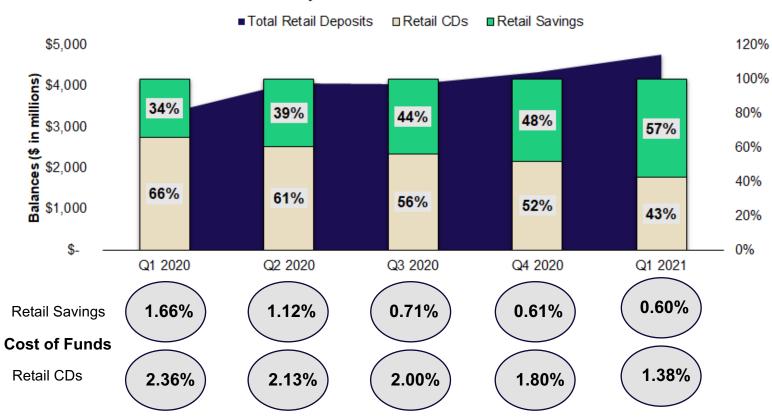
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#### Retail Deposit Growth and Mix vs. Time

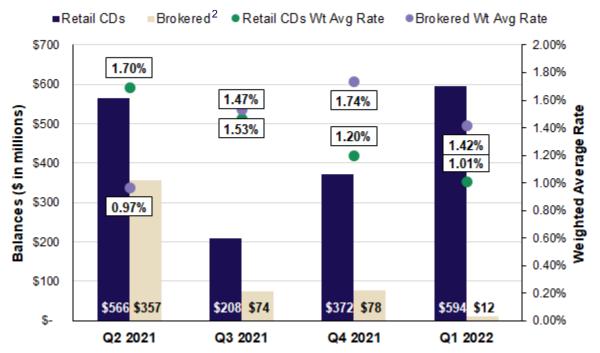


Savings Account Retention						
Open Savings Account As Of	% Still Open as of 3/31/2021	Balance as of 3/31/2021 vs. Stated Year-End				
12/31/2018	89.8%	121.2%				
12/31/2019	93.8%	124.8%				
12/31/2020	98.3%	112.0%				

1.) See Appendix for Deposit Noninterest Cost of Funds



### **DEPOSIT REPRICING CONTINUES**



#### Retail & Brokered Maturities by Quarter

#### Since December 31, 2019: Deposit Repricing

- Consumer Savings rate reduced by 125bps to 0.60%<sup>1</sup>
- 12-month CD (comprising 59% of the Retail CD portfolio balance) rate offering reduced by 150bps to 0.65%<sup>1</sup>

#### Next 12 Months: Deposit Maturities (\$ in millions)

- Retail CD Portfolio: \$1,740 average maturing rate of 1.33%
- Brokered Portfolio: \$521 average maturing rate of 1.17%<sup>2</sup>

	-		_		_		-		 
(\$ in millions)	Q	2 2021	Q	3 2021	Q	4 2021	Q1	2022	 Total
Retail CDs									
Maturing Balance	\$	566	\$	208	\$	372	\$	594	\$ 1,740
Wt Avg Maturing Rate		1.70%		1.47%		1.20%		1.01%	1.33%
Estimated Annualized Interest									
Expense Reduction at	\$	(6.1)	\$	(1.8)	\$	(2.0)	\$	(2.1)	\$ (12.0)
Renewal <sup>3</sup>									
Brokered CDs									
Maturing Balance	\$	107	\$	74	\$	78	\$	12	\$ 271
Wt Avg Maturing Rate		1.91%		1.53%		1.74%		1.42%	1.74%
Estimated Annualized Interest									
Expense Reduction at	\$	(0.8)	\$	(0.3)	\$	(0.5)	\$	(0.0)	\$ (1.6)

#### 1.) As of April 21, 2021

2.) Includes \$250 million of Promontory ICS One-Way Buy maturing in April 2021

3.) Assumes maturing CDs renew into same term or are replaced by new accounts within same term. No change to overall term mix. Assumes weighted average rate of 0.64% on renewals.

4.) Replacement rates on brokered CDs based on average of 1yr to 10yr funding. Assumes weighted average rate of 1.16% on renewals.

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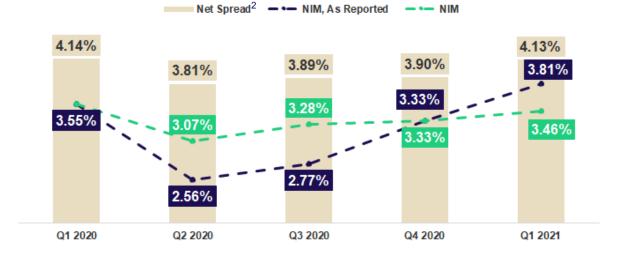
Renewal<sup>4</sup>



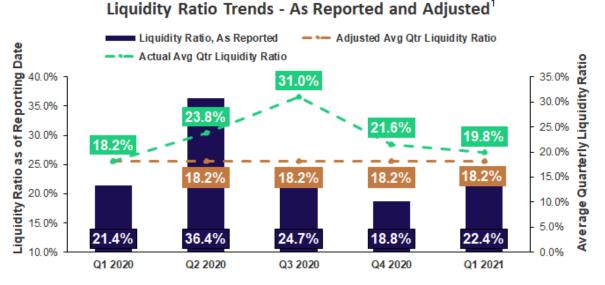
# **NIM EXPANSION & LIQUIDITY DEPLOYMENT**

- Reported and Adjusted NIM expansion driven by:
  - PPP forgiveness and fee recognition
  - Deposit rate reductions through Q1 2021 CD maturity event
  - Continued deployment of excess average liquidity

NIM & Net Spread Trends - As Reported and Adjusted



 Average liquidity continues to trend towards pre-PPP levels as excess is deployed into lending opportunities



# 1.) Estimated Adjusted NIM and Adjusted Average Quarterly Liquidity Ratio removes \$1.41 billion PPP/PPLF impacts and related excess average liquidity. Adjusted Average Quarterly Liquidity is assumed to hold constant to Q1 2020. Liquidity ratio is calculated as Net Cash and Short-Term Marketable Assets divided by Net Deposits and Short-Term Liabilities 2.) Net Spread is calculated as average yield on interest-earning loans less average cost of funds on interest-bearing deposits. Net spread for Q2 2020 through Q1 2021 excludes PPP loans earning 1.00%

#### Confidential & Proprietary

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# **NON-GAAP PRE-TAX PRE-PROVISION INCOME**

(\$ in thousands)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Net interest income, as reported	40,161	40,898	51,363	62,301	69,950
Less PPP loan interest income	-	3,317	4,403	4,269	3,567
Less loan deferred fees & costs amortized into interest income, net	-	5,380	9,183	13,310	17,178
Add estimated interest expense on funding activity to support PPP activities		1,808	2,815	2,354	1,872
Net interest income, as adjusted for PPP activities	40,161	34,009	40,592	47,076	51,077
Total noninterest income, as reported	5,742	22,411	47,044	10,803	31,057
Total fair value adjustments	18,715	2,262	(5,742)	10,309	(6,058)
Less gain (loss) on sale of aircraft	-	-	-	-	114
Add losses (gains) from FinTech Activities <sup>(2)</sup>	2,370	2,303	(13,586)	7,856	902
Non-GAAP noninterest income <sup>(1)</sup>	26,827	26,976	27,716	28,968	25,787
Less sales revenue from co-developed processing technology	-	2,457	-	217	-
Non-GAAP noninterest income, as adjusted for PPP activities	26,827	24,519	27,716	28,751	25,787
Total noninterest expense, as reported	49,491	48,100	42,650	52,435	58,272
Non-GAAP noninterest expense <sup>(1)</sup>	49,491	48,100	41,631	48,041	51,651
Less performance bonus related to PPP activities	-	7,150	-	-	-
Add deferred salary expense related to PPP activities	-	(4,171)	(79)	-	(1,348)
Non-GAAP noninterest expense, as adjusted for PPP activities	49,491	45,121	41,710	48,041	52,999
Net interest income, as reported	40,161	40,898	51,363	62,301	69,950
Non-GAAP noninterest income	26,827	26,976	27,716	28,968	25,787
Non-GAAP noninterest expense	49,491	48,100	41,631	48,041	51,651
Non-GAAP pre-tax pre-provision income	17,497	19,774	37,448	43,228	44,086
Non-GAAP pre-tax pre-provision income, as adjusted for PPP activities	17,497	13,407	26,598	27,786	23,865

1.) See Appendix for reconciliation of reported balances to non-GAAP items

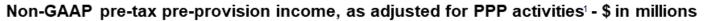
2.) See Appendix "FinTech Activities Impact on Consolidated Financials"

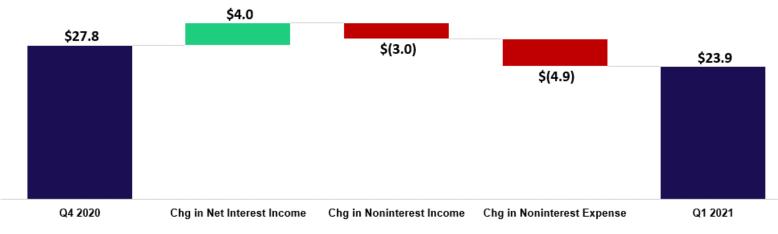


### ADJUSTED PRE-TAX, PRE-PROVISION, EXCLUDING PPP ACTIVITIES<sup>1</sup>



Non-GAAP pre-tax pre-provision income, as adjusted for PPP activities1 - \$ in millions





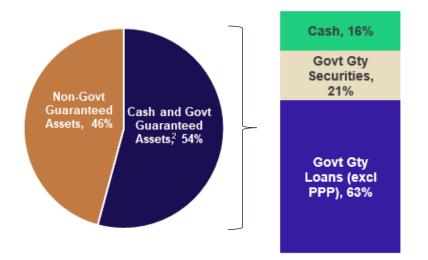
- 27.2% YoY Q1 Net Interest Income Growth
- 36.4% YoY growth in Q1 Non-GAAP pre-tax preprovision income, as adjusted for PPP activities<sup>1</sup>
- 8.5% QoQ Net Interest
  Income Growth
- -14.1% QoQ decline in Non-GAAP pre-tax preprovision income, as adjusted for PPP activities<sup>1</sup>

1.) See Appendix for reconciliation of non-GAAP items to reported balances



# **CAPITAL & LIQUIDITY**

Government Guaranteed<sup>2</sup> vs. Non-Government Guaranteed Assets (as adjusted to exclude PPP activities)





**Cash & Investments** 

### \$2.37 billion Government **Guaranteed Loans** (excl. PPP)<sup>1</sup>

\$1.75 billion Eligible for Sale Government **Guaranteed Loans** 

54.3%

Cash, Investments, **Government Guaranteed** Loans (excl. PPP)<sup>4</sup> to Total Assets (excl. PPP)<sup>4</sup> 12.2%

**CET1** Capital Ratio

22.4%

Liquidity Ratio<sup>3</sup>

1.) Excludes \$1.45 billion net PPP loans at March 31, 2021. Government guaranteed loans including PPP loans totaled \$3.82 billion at March 31, 2021

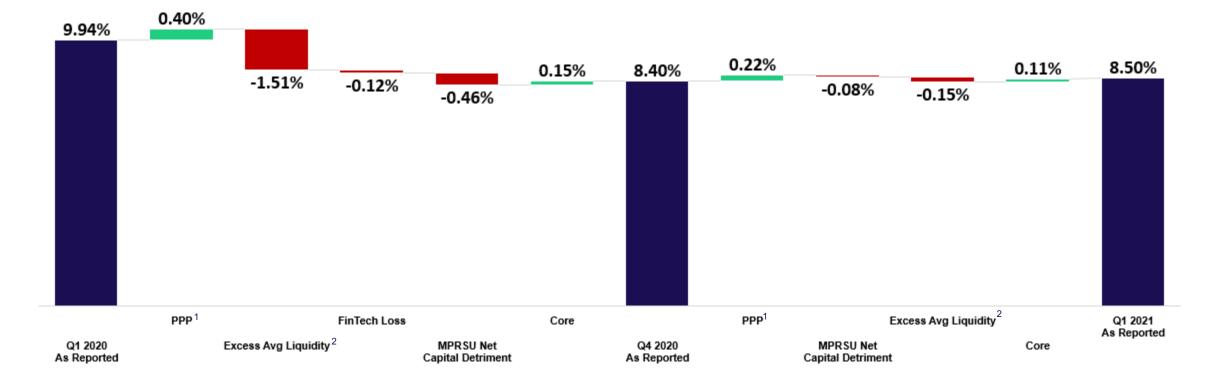
2.) Government Guaranteed Assets includes securities backed by government sponsored entities and the guaranteed portion of net loans, excluding PPP loans on the balance sheet as of March 31, 2021

3.) Liquidity ratio is calculated as Net Cash and Short-Term Marketable Assets divided by Net Deposits and Short-Term Liabilities

4.) Excludes \$1.45 billion of net PPP loan impact and \$1.48 billion of net PPP asset impact at March 31, 2021. The ratio of cash, investments, and government guaranteed loans including PPP loans to total assets including PPP loans is 62.2%



### **TIER 1 LEVERAGE IMPACTS**



HC Tier 1 Leverage Ratio - Q1 2020 to Q1 2021

1.) Direct impact to earnings from PPP loan fee recognition and interest income. Average PPP loan balance exclusion from capital ratios dependent on average balance pledged to Federal Reserve's Payroll Protection Program Liquidity Facility. The Bank's average PPPLF balance in Q4 2020 was \$1.69 billion and in Q1 2021 was \$1.41 billion. 2.) Estimated excess average liquidity as compared to Q1 2020.



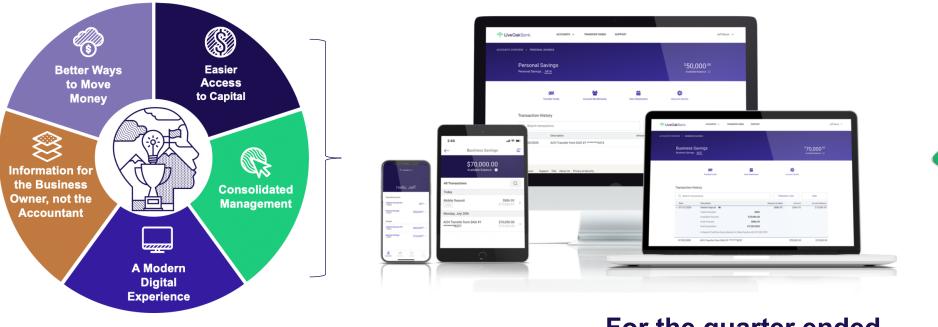
# **HIGH PERFORMING BANK METRICS**



1.) See Appendix for reconciliation of non-GAAP items to reported balances



# **NEW DEPOSIT PLATFORM UPDATE**





	<u>Sep 30, 2020</u>	For the quarter ended Dec 31, 2020	<u>Mar 31, 2021<sup>1</sup></u>
Accounts	182	740	1,905
Account Balance	\$12.1 million	<b>\$61.6</b> million	\$156.1 million

1.) Includes 228 Friends and Family Pilot Checking Accounts with Balances totaling \$0.2 million as of March 31, 2021

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# **ESG EFFORTS**

Inaugural Environmental, Social & Governance Report



**Employees** 

Commitment to HBCU

recruitment and affinity

groups



### **Customers**

Serving underserved borrowers across the country



### **Sustainability**

Bioenergy and solar lending to support the grid



### Community

Driving equitable systemic change in the Cape Fear Region



### Governance

Adding diverse leaders to deliver on our commitment to making sound decisions





Actuals for the quarter ended March 31, 2021		Banking .ctivities	4	Apiture		Live Oak Ventures		Canapi Advisors		inTech ctivities		Other		nsolidated, reported
Net interest income	\$	69,934	\$	·	\$	-	\$	122	\$	122	\$	(106)	\$	69,950
Provision for credit losses		(873)		-	\$		\$	-	•	-	•	-		(873
Noninterest income (loss)		30,524	\$	(925)			\$	1,934		(4)		537		31,057
Noninterest expense		55,625	\$	-	\$	· · · · ·	\$	949		1,020	•	1,627		58,272
Income (loss) before income tax expense	\$	45,706	\$	(925)	\$	(1,084)	\$	1,107	\$	(902)	\$	(1,196)	\$	43,608
	E	Banking				Live Oak		Canapi	F	inTech			Со	nsolidated
	A	ctivities	ŀ	Apiture		Ventures		Advisors	A	ctivities		Other	as	reported
Actuals for the year ended December 31, 2020														
Net interest income	\$	194,992	\$	-	\$	-	\$	-	\$	-	\$	(269)	\$	194,723
Provision for credit losses		40,658		-		-		-		-		-		40,658
Noninterest income (loss)		77,512		(11,398)		11,398		6,567		6,567		1,921		86,000
Noninterest expense		181,555	-	-		190		5,320		5,510		5,611		192,676
Income (loss) before income tax expense	\$	50,291	\$	(11,398)	\$	11,208	\$	1,247	\$	1,057	\$	(3,959)	\$	47,389
Actuals for the quarter ended December 31, 2020														
Net interest income	\$	62,346	\$	-	\$	-	\$	-	\$	-	\$	(45)	\$	62,301
Provision for credit losses		8,634		-		-		-		-		-		8,634
Noninterest income (loss)		16,670		(7,868)		(871)		2,422		(6,317)		450		10,803
Noninterest expense		48,567	_	-		24		1,515		1,539		2,329		52,435
Income (loss) before income tax expense	\$	21,815	\$	(7,868)	\$	(895)	\$	907	\$	(7,856)	\$	(1,924)	\$	12,035
Actuals for the quarter ended September 30, 2020														
Net interest income	\$	51,389	\$	-	\$	-	\$	-	\$	-	\$	(26)	\$	51,363
Provision for credit losses		10,274		-		-		-		-		-		10,274
Noninterest income (loss)		31,757		(902)		14,306		1,295		14,699		588		47,044
Noninterest expense		41,005		-		53		1,060		1,113		532		42,650
Income (loss) before income tax expense	\$	31,867	\$	(902)	\$	14,253	\$	235	\$	13,586	\$	30	\$	45,483
Actuals for the quarter ended June 30, 2020														
Net interest income	\$	41,064	\$	-	\$	-	\$	-	\$	-	\$	(166)	\$	40,898
Provision for credit losses		9,958		-		-		-		-		-		9,958
Noninterest income (loss)		23,121		(1,276)		(865)		1,206		(935)		225		22,411
Noninterest expense		45,296	_	-	_	54	_	1,314	_	1,368		1,436		48,100
Income (loss) before income tax expense	\$	8,931	\$	(1,276)	\$	(919)	\$	(108)	\$	(2,303)	\$	(1,377)	\$	5,251
Actuals for the quarter ended March 31, 2020														
Net interest income	\$	40,193	\$	-	\$	-	\$	-	\$	-	\$	(32)	\$	40,161
Provision for credit losses		11,792		-		-		-		-		-		11,792
Noninterest income (loss)		5,964		(1,352)		(1,172)		1,644		(880)		658		5,742
Noninterest expense		46,687	_		_	59	_	1,431	_	1,490	_	1,314		49,491
Income (loss) before income tax expense	\$	(12,322)	\$	(1,352)	\$	(1,231)	\$	213	\$	(2,370)	\$	(688)	\$	(15,380

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### Total Assets, as adjusted to exclude PPP activities

Reconciliation of reported balances to exclude PPP activities					
(\$ in thousands)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Loans held for sale, as reported	996,050	976,594	1,190,200	1,175,470	1,076,741
Loans and leases held for investment, as reported	2,817,405	4,650,030	5,037,094	5,144,930	5,456,754
Less PPP loans	-	1,688,104	1,713,695	1,498,617	1,445,058
Total loan and lease portfolio, excluding PPP	3,813,455	3,938,520	4,513,599	4,821,783	5,088,437
Outstanding balance of loans sold & serviced	2,984,602	3,072,031	3,143,493	3,205,623	3,216,727
Managed portfolio, excluding PPP	6,798,057	7,010,551	7,657,092	8,027,406	8,305,164
a Total assets, as reported	5,273,569	8,209,154	8,093,381	7,872,303	8,417,875
PPP-related activities:					
Cash and cash receivable	-	61,492	-	3,343	22,642
Loans, net of unearned	-	1,688,104	1,713,695	1,498,617	1,445,058
Allowance for credit losses	-	(1,565)	(2,636)	(2,297)	(2,218)
Accrued interest receivable	-	3,289	7,696	10,558	9,568
Estimated excess balance sheet liquidity arising from PPP	-	874,195	500,000	-	-
Total adjustments for PPP activities	-	2,625,514	2,218,756	1,510,221	1,475,050
b Total Assets, as adjusted to exclude PPP	5,273,569	5,583,640	5,874,625	6,362,082	6,942,825



40,161 - - - 40,161	<b>40,898</b> 3,317 5,380 1,808 <b>34,009</b>	<b>51,363</b> 4,403 9,183 2,815	<b>62,301</b> 4,269 13,310	<b>69,950</b> 3,567
40,161	5,380 1,808	9,183	· · · · · · · · · · · · · · · · · · ·	3,567
40,161	1,808		13 310	
		2,815	10,010	17,178
	34,009	,	2,354	1,872
5 7 40	,	40,592	47,076	51,077
5,742	22,411	47,044	10,803	31,057
		1 A A A A A A A A A A A A A A A A A A A		(1,493)
3,209	(127)	(252)	(207)	-
10,638	1,089	(3,403)	4,759	(4,218)
176	(271)	(26)	1	(347)
18,715	2,262	(5,742)	10,309	(6,058)
-	-	-	-	114
2,370	2,303	(13,586)	7,856	902
26,827	26,976	27,716	28,968	25,787
-	2,457	-	217	-
26,827	24,519	27,716	28,751	25,787
49,491	48,100	42,650	52,435	58,272
-	-	-	6	-
-	-	1,019	244	-
-	-	-	-	3,127
-	-	-	-	904
				0.500
				2,589
		41,631	48,041	51,651
-		-	-	-
				(1,348)
49,491	45,121	41,710	48,041	52,999
40,161	40,898	51,363	62,301	69,950
26,827	26,976	27,716	28,968	25,787
49,491	48,100	41,631	48,041	51,651
17,497	19,774	37,448	43,228	44,086
40,161	34,009	40,592	47,076	51,077
26,827	24,519	27,716	28,751	25,787
49,491	45,121	41,710	48,041	52,999
17,497	13,407	26,598	27,786	23,865
0.94%	0.59%	0.53%	0.67%	0.69%
0.94%	0.81%	0.71%	0.76%	0.76%
	176 18,715 2,370 26,827 - 26,827 49,491 - - 49,491 - 49,491 40,161 26,827 49,491 17,497 40,161 26,827 49,491	3,209       (127)         10,638       1,089         176       (271)         18,715       2,262         -       -         2,370       2,303         26,827       26,976         -       2,457         26,827       24,519         49,491       48,100         -       -	3,209       (127)       (252)         10,638       1,089       (3,403)         176       (271)       (26)         18,715       2,262       (5,742)         2,370       2,303       (13,586)         26,827       26,976       27,716         -       2,457       -         26,827       24,519       27,716         -       -       1,019         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -         -       - <td>3,209<math>(127)</math><math>(252)</math><math>(207)</math><math>10,638</math><math>1,089</math><math>(3,403)</math><math>4,759</math><math>176</math><math>(271)</math><math>(26)</math><math>1</math><math>18,715</math><math>2,262</math><math>(5,742)</math><math>10,309</math><math>2,370</math><math>2,303</math><math>(13,586)</math><math>7,856</math><math>26,827</math><math>26,976</math><math>27,716</math><math>28,968</math><math> 2,457</math><math> 217</math><math>26,827</math><math>24,519</math><math>27,716</math><math>28,751</math><math>49,491</math><math>48,100</math><math>42,650</math><math>52,435</math><math>   6</math><math>   -</math><!--</td--></td>	3,209 $(127)$ $(252)$ $(207)$ $10,638$ $1,089$ $(3,403)$ $4,759$ $176$ $(271)$ $(26)$ $1$ $18,715$ $2,262$ $(5,742)$ $10,309$ $2,370$ $2,303$ $(13,586)$ $7,856$ $26,827$ $26,976$ $27,716$ $28,968$ $ 2,457$ $ 217$ $26,827$ $24,519$ $27,716$ $28,751$ $49,491$ $48,100$ $42,650$ $52,435$ $   6$ $   -$ </td

1.Included as a component of the net gains on sales of loans on the income statement

2. Includes valuation losses related to equity security investments, equity warrant assets, and foreclosed assets

3.See Appendix "FinTech Activities Impact on Consolidated Financials"

4. Amount reflects accelerated stock compensation expense and related employer payroll taxes in the quarter of vesting



(\$ in thousands)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Efficiency Ratio					
Noninterest Expense	49,491	48,100	42,650	52,435	58,272
Net Interest Income	40,161	40,898	51,363	62,301	69,950
Noninterest Income	5,742	22,411	47,044	10,803	31,057
Less: gain (loss) on sale of securities	(79)	734	1,225	-	
Adjusted operating Revenue	45,982	62,575	97,182	73,104	101,007
Efficiency Ratio	107.63%	76.87%	43.89%	71.73%	57.69%
Efficiency ratio adjusted for non-GAAP income, non-GAAP expense, and PPP					
activities <sup>1</sup>					
Non-GAAP noninterest expense, as adjusted for PPP activities	49,491	45,121	41,710	48,041	52,999
Net interest income, as adjusted for PPP activities	40,161	34,009	40,592	47,076	51,077
Non-GAAP noninterest income, as adjusted for PPP activities	26,827	24,519	27,716	28,751	25,787
Efficiency ratio adjusted for non-GAAP income, non-GAAP expense, and PPP activities	73.88%	77.09%	61.06%	63.36%	68.95%

1.) See Appendix for reconciliation of non-GAAP items to reported balances



### **DEPOSITS COF BREAKDOWN**

Three months ended March 31, 2021 (\$ in Thousands)

Interest	\$ 16,944
Personnel	824
Travel & Entertainment	-
Fraud Expense	-
Marketing Expense	4
Technology Expense	469
Other Expense	 53
Total Direct Deposit Expenses	\$ 18,294

**Average Deposit Balances** 

\$ 5,863,931

**Annualized Cost of Funds** Three months ended March 31, 2021

Direct Noninterest Cost of Funds	0.09%
Cost of Funds % including Deposits Department	1.26%
Other Expense	0.00%
Technology Expense	0.03%
Marketing Expense	0.00%
Fraud Expense	0.00%
Travel & Entertainment	0.00%
Personnel	0.06%
Interest	1.17%

**Direct Noninterest Cost of Funds** 



# **CREDIT & FAIR VALUE METRICS**

Ratios <sup>1</sup>		3/31/2020	06/30/2020	09/30/2020	12/31/2020	03/31/2021
Past Due >	30 Days <sup>2</sup>	0.54%	0.00%	0.00%	0.05%	0.12%
Watchlist Lo	pans and Leases <sup>3</sup>	6.45%	6.46%	7.97%	9.61%	9.45%
Classified A	Assets <sup>4</sup>	1.88%	1.66%	2.32%	2.18%	2.23%
Non-Accrua	als <sup>5</sup>	1.06%	1.00%	1.30%	1.07%	1.20%
Net Charge	Off (Annualized)	0.58%	0.21%	1.03%	0.05%	(0.09)%
ACL <sup>6</sup> & FV	Mark <sup>7</sup> on HFI Unguaranteed	\$61.3	\$67.2	\$61.8	\$74.8	\$69.4
Loans						
	As of March 31, 2021 (\$ in millions) Tier 1 Capital (a) ACL and FV Mark on HFI Loans an Total HFI Unguaranteed Loans and	\$554 69 \$2,67	9.4			
	Ratio (a+b)/c				23.3	3 %
	Ratio b/c				2.0	6%
	Classified HFI Unguaranteed Loan Tier 1 Capital plus ACL & FV	ses <b>9</b> .	6%			

1.) All ratios use Total HFI Unguaranteed Loan and Leases (see footnote 8) as the denominator, except for net charge-offs 2.) Past due loans and leases include only loans and leases on accrual status at amortized cost 3.) Watchlist loans and leases include HFI unguaranteed loans and leases at amortized cost (inclusive of loans and leases at fair value and historical cost) categorized as Risk Grade 5 and 6 4.) Classified assets include Risk Grade 6 and higher HFI unguaranteed loans and leases at amortized cost (inclusive of loans and leases at fair value and historical cost) 5.) Non-accrual loans include HFI unguaranteed loans and leases at fair value and historical cost) 6.) Allowance for credit losses on HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value and historical cost (inclusive of loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value and historical cost (inclusive of loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value and historical cost 7.) Fair value mark on HFI unguaranteed loans measured at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value and historical cost 7.) Fair value mark on HFI unguaranteed loans measured at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans and leases at fair value 8.) Represents total HFI unguaranteed loans at mortized cost (inclusive of loans and leases at fair value 8.)



# **LOAN & LEASE PORTFOLIO CHARACTERISTICS**

			% of Total HFS			
\$	in millions	HFS & HFI	and HFI	30-89 Past Due	<b>Criticized and</b>	
	Vertical	Unguaranteed <sup>1</sup>	Unguaranteed	and Accruing %	Classified <sup>2</sup> %	Non-Accrual %
	Healthcare	\$271.5	9.9%	0.0%	10.0%	1.6%
est	Agriculture	264.3	9.6%	0.9%	3.8%	0.5%
arg osu	General Lending Solutions	171.9	6.3%	0.0%	5.5%	0.3%
5 Largest Exposures	Veterinary	169.7	6.2%	0.0%	8.0%	0.4%
- Ш	Self Storage	169.5	6.2%	0.3%	7.1%	3.8%
<u>s</u>	Hotels	\$130.9	4.8%	0.0%	34.9%	4.3%
tice	Wine & Craft Beverage	112.2	4.1%	0.0%	24.2%	1.6%
Risk Verticals	Educational Services	98.8	3.6%	0.0%	26.4%	0.0%
×	Entertainment Centers	54.6	2.0%	0.0%	80.6%	17.5%
	Fitness Centers	32.3	1.2%	0.0%	39.3%	0.0%
At	Quick Service Restaurants	23.1	0.8%	0.0%	6.0%	0.0%
	Other Loans and Leases	\$1,247.1	45.4%	0.0%	2.7%	0.1%
	Total Loans and Leases	\$2,745.9	100.0%	0.1%	9.6%	1.2%

1.) At amortized cost (inclusive of loans and leases at fair value and historical cost)

2.) Criticized and Classified loans and leases are risk grade 5 and higher

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# **CREDIT RESERVES & FAIR VALUE MARK**

	\$ in millions			Total ACL & FV	% on	\$ on	
	\$ IN MILLIONS	HFI	Total ACL <sup>3</sup> &	Mark/Total HFI	Payment	Payment	% Receiving
	Vertical	Unguaranteed <sup>1</sup>	FV Mark <sup>4</sup>	Unguaranteed <sup>1</sup>	Deferral <sup>1,5,6</sup>	Deferral <sup>1,5,6</sup>	Subsidy <sup>2,5</sup>
ى س	Healthcare	\$271.5	\$4.7	1.7%	0.1%	\$0.3	72.6%
es	Agriculture	264.3	5.7	2.2%	0.0%	0.0	0.0%
Largest	General Lending Solutions	171.9	9.1	5.3%	0.2%	0.7	53.8%
5 Largest Exposures	Veterinary	169.7	2.4	1.4%	0.3%	1.1	69.6%
Ч	Self Storage	169.5	1.8	1.1%	1.6%	6.0	50.9%
als	Hotel	\$112.9	\$13.1	11.6%	3.1%	\$5.8	10.4%
Risk Verticals	WCB	112.2	5.1	4.5%	15.0%	29.1	45.3%
/er	Education Services	98.8	3.2	3.2%	11.3%	30.1	60.7%
× /	FEC	54.6	3.3	6.0%	23.2%	19.6	45.4%
Ris	Fitness Centers	32.3	3.1	9.7%	12.6%	8.3	42.9%
At	Quick Service Restaurants	23.1	1.0	4.5%	10.2%	5.0	40.6%
	Other Loans and Leases	\$1,197.1	\$16.9	1.4%	0.5%	\$18.2	22.6%
	Total Loans and Leases	\$2,677.9	\$69.4	2.6%	2.4%	\$124.2	44.4%

1.) At amortized cost (inclusive of loans and leases at fair value and historical cost) 2.) Loans for which SBA provided payment relief under the American Rescue Plan 3.) Allowance for credit losses on HFI unguaranteed loans and leases carried at historical cost 4.) Fair value mark on HFI unguaranteed loans measured at fair value 5.) Percent of total guaranteed and unguaranteed HFS & HFI loans at amortized cost within each vertical listed, excluding PPP loans 6.) Deferral amounts are specific to loans and leases considered to be impacted by the COVID-19 pandemic